

Unit 4 — Key Players

Activities, Exercises & Assignments

Reflection

- Who are the key players in your facility?
- How do they influence operations and safety?

Activities

1. Map out key staff roles in your facility and their responsibilities.
2. Interview a coworker about their role in safety and supervision.
3. Case Study – A conflict between staff members disrupts the workflow. How would you resolve it?

Assignment

- Write a 1-page reflection on how teamwork impacts supervision quality.