

Unit 8 — Incident Management

Activities, Exercises & Assignments

Reflection

- Why is preparation crucial for incident response?
- How do supervisors stay calm under pressure?

Activities

1. Review your facility's emergency procedures and summarize them.
2. Conduct a role-play of an emergency situation.
3. Case Study – A medical emergency occurs with patrons watching. How do you lead the response?

Assignment

- Write a debriefing plan to use after incidents to support staff and improve response.