Unit 5 – Building Your Team

Activities

- 1. Reflection: What qualities make a strong aquatic team?
- 2. Think: When did you feel most supported by a team?

Exercises

- 1. Case Study: Two staff members argue during shift. How should you resolve it?
- 2. Exercise: Pair skills with roles (e.g., communication \rightarrow front desk).

Assignment

Assignment: Create a 1-page recruitment flyer for lifeguards and instructors.